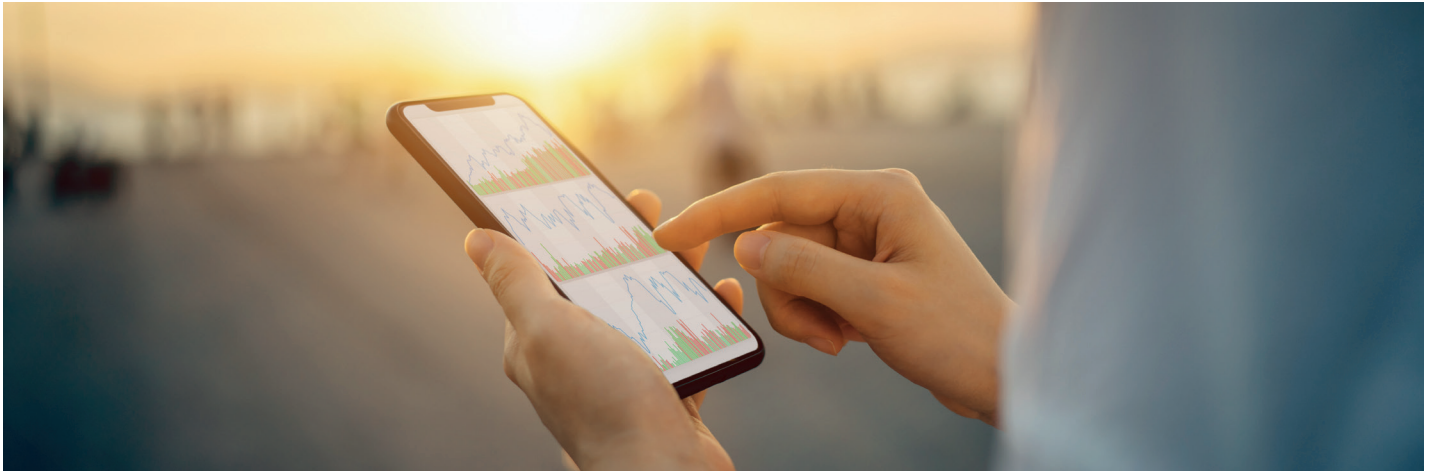


# SEPA Credit Transfer

## Factsheet



### SEPA Credit Transfer

The SEPA Credit Transfer (SCT) is the Pan European Credit Transfer scheme that's replaced domestic and cross border Euro Credit Transfers (CT) throughout the SEPA zone. It provides a consistent approach for making payments across Europe and makes these as easy to effect and receive as domestic ACH transactions.

### About SEPA

SEPA represents a major step towards a true single European market. An initiative of the European Commission (EC), SEPA has replaced all domestic (legacy) Euro schemes throughout Europe. For businesses, SEPA has created a borderless system of payments that adds clarity, consistency and efficiency as transactions are subject to a uniform set of standards, rules and conditions and can circulate as easily, quickly, securely and efficiently as in national markets.

### Important Information on SCT

- ◆ SCT requires ISO 20022 XML format in the SEPA zone.
- ◆ SCT requires the Remitter to provide IBAN details of the Payees/Beneficiaries

### Steps towards SEPA implementation

- ◆ Ensure you obtain IBAN\* details from your Payees (e.g. suppliers).
- ◆ Add your IBAN\* details to your invoice for customers to use.
- ◆ Check that your back office or ERP (Enterprise Resource Planning) system is able to manage SEPA data.
- ◆ Plan for a testing phase in your implementation.

### Contact HSBC

We understand the opportunities and challenges that your business is facing with the advance of SEPA. This factsheet has been prepared for general guidance to business customers on our SEPA proposition. As ever, we'd be very happy to answer any questions you may have or discuss any aspect in greater depth.

Please contact your HSBC Representative or visit our website: [hsbcnet.com/sepa](https://www.hsbcnet.com/sepa) for more information.

### 36 SEPA countries:

#### Eurozone members of EU

Austria	Belgium	Cyprus
Estonia	Finland	France
Germany	Greece	Ireland
Italy	Latvia	Lithuania
Luxembourg	Netherlands	Netherlands
Portugal	Slovakia	Slovenia
Spain		

#### Non-Eurozone members of EU

Bulgaria	Croatia	Czech Republic
Denmark	Hungary	Poland
Romania	Sweden	

#### EEA members

Iceland	Liechtenstein	Norway
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#### Additional SEPA members

Monaco	Switzerland	San Marino
Andorra	UK	Vatican City State/ Holy See



Features	SEPA Credit Transfer
Geographic zone	EBA Clearing reachable banks in the SEPA region (List available on: <a href="http://ebaclearing.eu/">ebaclearing.eu/</a> )
Currency	Euro
Bank details required	IBAN*
Deduction	Payment made in full with no deduction at any stage (Remitter and Beneficiary are charged separately by their respective banks)
Amount	999.999.999,99 per transaction
Format required	ISO 20022 XML standard messaging
Submission timing	SEPA credit transfers initiated via HSBCnet, HSBC Connect and other Channels (Business Internet Banking, Country/Local E-Channels) by the Customer before the Bank's cut-off time are processed the same Banking Business Day** with the same settlement day on the beneficiary's bank account. Submissions after the Bank's cut-off time are processed on a 'best-efforts' basis, which may be on the next Banking Business Day**
Remittance Information	Up to 140 characters transferred to the beneficiary in full
Transmission of rejected transactions	At latest 3 Banking Business Days** following the settlement day
Recalls	In exceptional circumstances a recall of a payment can be requested up to 10 Banking Business Days** after the settlement date – this is then either agreed or refused by the beneficiary/beneficiary bank
Request for Recall by the Originator ('RFRO')	Request for Recall by the Originator ('RFRO') for reasons other than recall can be done within 13 months after the execution of the initial SCT Transaction
Claim of Non-Receipt by the Beneficiary***	Should a beneficiary claim not to have received the initial SEPA Credit Transfer, a claim of 'non-receipt' may be initiated by the HSBC client on behalf of the beneficiary. HSBC will then be asked to investigate whether the initial SEPA Credit Transfer instruction was executed.
Claim for Value Date Correction by the Beneficiary***	Should a beneficiary consider the SEPA Credit Transfer has been credited with a value date later than the date the amount would have been value dated had the transaction been correctly executed, a claim for value date correction can be made.

**To make a payment, make sure you include the following items in the instruction:**

- 1) the IBAN\* of the account from which the payment should be made;
- 2) the amount of the payment;
- 3) the IBAN\* of the account of the Beneficiary to which the payment is to be made;
- 4) the name of the Beneficiary to whom the payment is to be made;
- 5) the Originator's reference for the payment, if applicable; and
- 6) any other data or information required to be included under the SEPA Rulebook or requested by the Bank from time to time

### Our Services

- ◆ A full XML offering which doesn't only cover the SEPA zone – Our XML offering covers 60 countries including SEPA and our SEPA experts can advise you on technical aspects of the End Date Regulation, including value added services on format conversion and data enrichment solutions.
- ◆ A range of SEPA reports – We provide you with improved reporting information in XML and non-XML formats to make reconciliation easier.

### SEPA Opportunities

- ◆ Enter SEPA zone markets – SCT allows you to make payments to suppliers and receive payments from customers in Euros from anywhere in the SEPA zone.
- ◆ Benefit from standardisation and error reduction: a single format for the entire SEPA zone based on the ISO 20022 XML simplifies multi country payments.
- ◆ Simplify reconciliation processes with up to 140 characters of narrative information.
- ◆ Consolidate redundant low volume Euro bank accounts from several countries into fewer locations.
- ◆ Centralise your internal operations and transactions into one point (e.g. to a Payment Factory or Shared Service Centre).
- ◆ Assess Euro flows to leverage SEPA payments instead of high value payments where possible (e.g. trade invoices).
- ◆ Forecast your cashflow and manage internally generated liquidity more efficiently for reduction in bank debt with guaranteed next day settlement.

### Why choose HSBC to help you implement SEPA Credit Transfers?

Our presence in Europe gives us a real advantage in providing a coordinated delivery of SEPA. We can offer you the right solution and expertise:

- ◆ **A network of offices across Europe, with extensive payments capabilities** – We can help you manage and centralise payments from many locations across Europe.
- ◆ **Thought Leadership and Expertise** – We can keep you informed on the latest SEPA market news and talk to you about what this means for your business.
- ◆ **State of The Art Technical Capabilities** – We've invested heavily in SEPA compliant payment systems and can deliver payments through a wide range of our award winning electronic channels.

To find out more about SEPA speak to your Bank Representative or go to [hsbcnet.com/sepa](https://hsbcnet.com/sepa)

\*The BIC code of the Beneficiary Bank' will be requested if HSBC is technically not able to derive the BIC from the IBAN of the account of the Beneficiary when held at a Beneficiary Bank in a non-EEA SEPA country or territory.

\*\*A day other than a Saturday, a Sunday or a public holiday where HSBC is open for business.

\*\*\*From 17 November 2019, the claim must be initiated within 13 months after the debit date on your account. The bank of the beneficiary has to provide an answer to HSBC within 10 Banking Business Days of receiving the request.

### Contact Information

Find out more about SEPA by visiting our website at: [hsbcnet.com/sepa](https://hsbcnet.com/sepa)

Alternatively, speak with your usual HSBC representative. Features and functionality may vary by country. Please confirm availability with your local HSBC Representative. HSBC Bank endeavours to ensure the information in this document is correct and doesn't accept any liability for error or omission. You're solely responsible for making your own independent appraisal of, and investigations, into the products and services referred to in this document and you shouldn't rely on any information in this document as constituting investment advice. This document does not constitute any form of legal, tax or account advice from HSBC Bank plc to you. HSBC Bank isn't responsible for the content of third-party websites. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, on any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of HSBC Bank plc.

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